



# Happy House Club

Just as you wouldn't drive your car 100,000 miles without changing the oil, you shouldn't skip regular maintenance for your comfort equipment. Regular care can extend the life of your system, prevent costly repairs, and help ensure it operates at peak efficiency when you need it most. When you join the Happy House Club, you can have the upper hand on the unexpected. You will receive priority service and incredible discounts.

The most important part of our business is you - **if you are not happy, we are not happy...**that is our **Happy House Seal of Approval** and our personal pledge to you as our valued customer.

## Priority Service

When you become a Happy House Club member, you earn priority status when you need repairs. Your job will be scheduled ahead of other non-members.

## Up to 20% Discounts

You will receive up to a 20% discount off repairs in our price book and for our plumbing, heating and cooling services for as long as our membership plan relationship is in effect.

## Trusted Professionals

Our technicians are licensed and insured so you know you're getting exceptional service from professionals committed to your comfort and satisfaction. We require background checks and drug tests on all employees.

## Reduced Diagnostic Fees

Never pay full price even on nights and weekends for both HVAC & Plumbing service appointments.

## 100% Guarantee

We promise your complete satisfaction – GUARANTEED! We'll make it right or you don't pay! Pursuant to the terms of our Happy House Seal of Approval.

## Relax, We'll Call You!

We'll contact you to schedule your service(s), so you don't have to worry about forgetting it.

## High-Performance Services

You can reduce breakdowns by as much as 95% and may lower your utility bills by up to 30% by receiving the high performance service that's included in the Happy House Club Membership Plan.

## Easy Payment

Your credit card will be processed every month. You never have to worry about mailing payment.



[www.ArlinghausAir.com](http://www.ArlinghausAir.com)

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# Happy House Club Perks

## Heating

### Includes:

- Check Burners
- Evaluate Flue Venting System
- Check Gas Pressure
- Check Ignition System Operation
- Clean or Replace Customer Supplied Filter(s)
- Check All Electrical Controls
- Secure & Check All Electrical Connections
- Lubricate Fan Motor (if applicable)
- Test home to ensure it is free of carbon monoxide
- Visual inspection of heat exchanger to ensure safe operation

We will give you \$100 off current list price on any full system for each consecutive year you remain an Arlinghaus Happy House Club Member.

## Air Conditioning

### Includes:

- Clean Air Conditioning Coils with water
- Clean or Replace Customer Supplied Filter(s)
- Check Refrigerant Levels
- Check All Electrical Controls
- Check Thermostat Calibration
- Secure & Check All Electrical Connections
- Lubricate Fan Motor (if applicable)
- Check All Motor Operations
- Measure Air Flow & Temperature
- Test Duct Pressure

## Plumbing

### Includes:

- Annual Safety Inspection of your Plumbing System & Water Heater
- Emergency VIP SERVICE
- Dye Test Toilets
- Check Whole House for Gas Leaks
- One-time Sewer Line Camera Inspection

### Water Heater Rebates for Each Year of Membership:

We will give you \$25 off current list price on any tank water heater and \$50 off a tankless water heater for each consecutive year you remain an Arlinghaus Happy House Club Member.

Rest easy through all seasons with the Happy House Club!

Easy & Convenient to sign up for VIP Service

**\$18.99/Month Draft\* for One System\*\***

each additional system \$5/month.

## Questions?

Call us anytime at  
(859) 727-9000  
or visit us online at  
[www.ArlinghausAir.com](http://www.ArlinghausAir.com)

\* Membership is a 12 month contract, may be cancelled at any time with a 30 day written notice. One month's advance payment required. Subject to cancellation fee which would be the membership savings received and/or any billing cycle payments needed to match the services used.

\*\*A system consists of one thermostat, one air conditioner, and one furnace. Commercial system / added accessories may incur additional charges.



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